



Kingston St Mary

URGENT

Broadband Voucher Scheme Ends on 30th November – Act Now!

Just to make you aware that applications for the offer of a £500 voucher from Connecting Devon & Somerset (CDS) to improve poor broadband service must be submitted by next Wednesday, 30th November 2016.

The vouchers are free and come with no obligation to use them so you have nothing to lose by applying for one. If you do choose to proceed with an alternative broadband service, the installation must then be completed by the end of March 2017.

Do you have problems with internet speed and stability?

If you

- are frustrated with slow or intermittent internet service from your internet service provider;
- get annoyed with how long it takes to do things online;
- get half way through something critical when your connection drops out;
- have to wait for your computer to catch up while watching videos online;
- have a bad experience using internet voice or video call services (Skype etc.).



If your internet service is provided using your phone line then you probably experience one or more of these issues on a daily basis.

Solutions

There are better ways of getting online than through a landline, some of which cost less than BT Internet. Three approved providers of community solutions and several other approved providers of individual services are listed on the CDS website, and their vouchers will cover most or all of the installation costs, providing you with faster internet access. Research has been undertaken by the Broadband team of the Community Plan Steering Group to compare the services provided, which will be shared with you at a meeting at the Village Hall in January 2017.

If you want to improve your broadband speed and stability **YOU NEED TO ACT QUICKLY** and follow these next steps.

Step One

Submit your application for the CDS voucher **before 30th November**. Go to the Kingston St Mary website www.kstm.uk and follow the links through Vouchers for Faster Broadband.

The submission to CDS will take you about a minute, and they will then confirm within two weeks whether you qualify.

Step Two

If successful the next step is to select your provider from the list of CDS approved providers. The Broadband team has been investigating several options. At a meeting to be arranged in January 2017 we will outline these options like communal and individual solutions.

A date for the meeting will be announced on the website and in Link-Up.

Vouchers can be used individually or as a community to install a suitable shared service. If you want to improve the speed and quality of your broadband connection **ACT NOW** and apply for a Voucher before 30th November.

If you have questions about these initiatives we are happy to answer them, please email us at broadband@kstm.uk