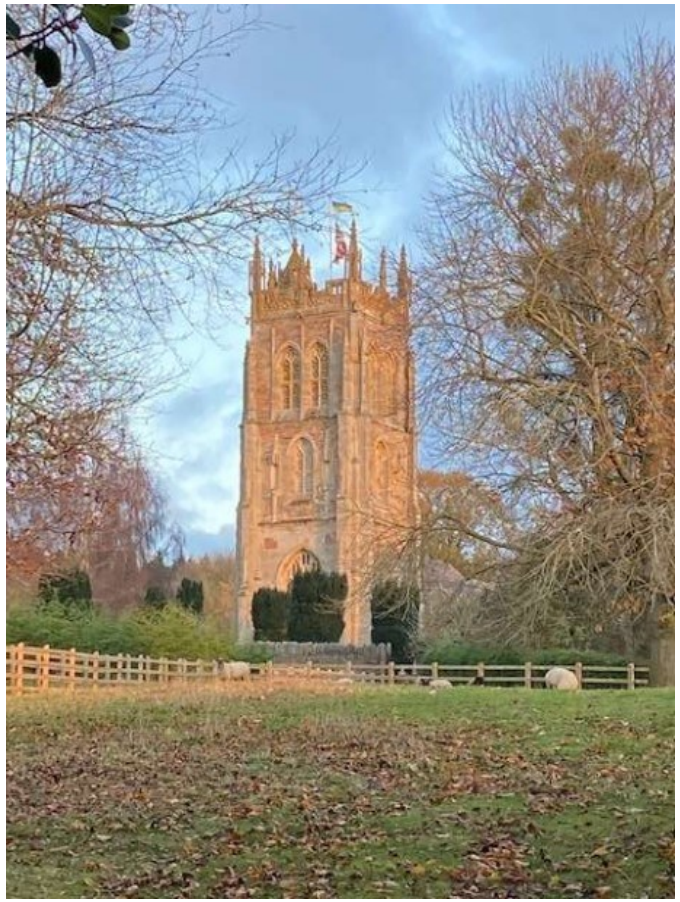
Kingston St Mary Good Neighbours

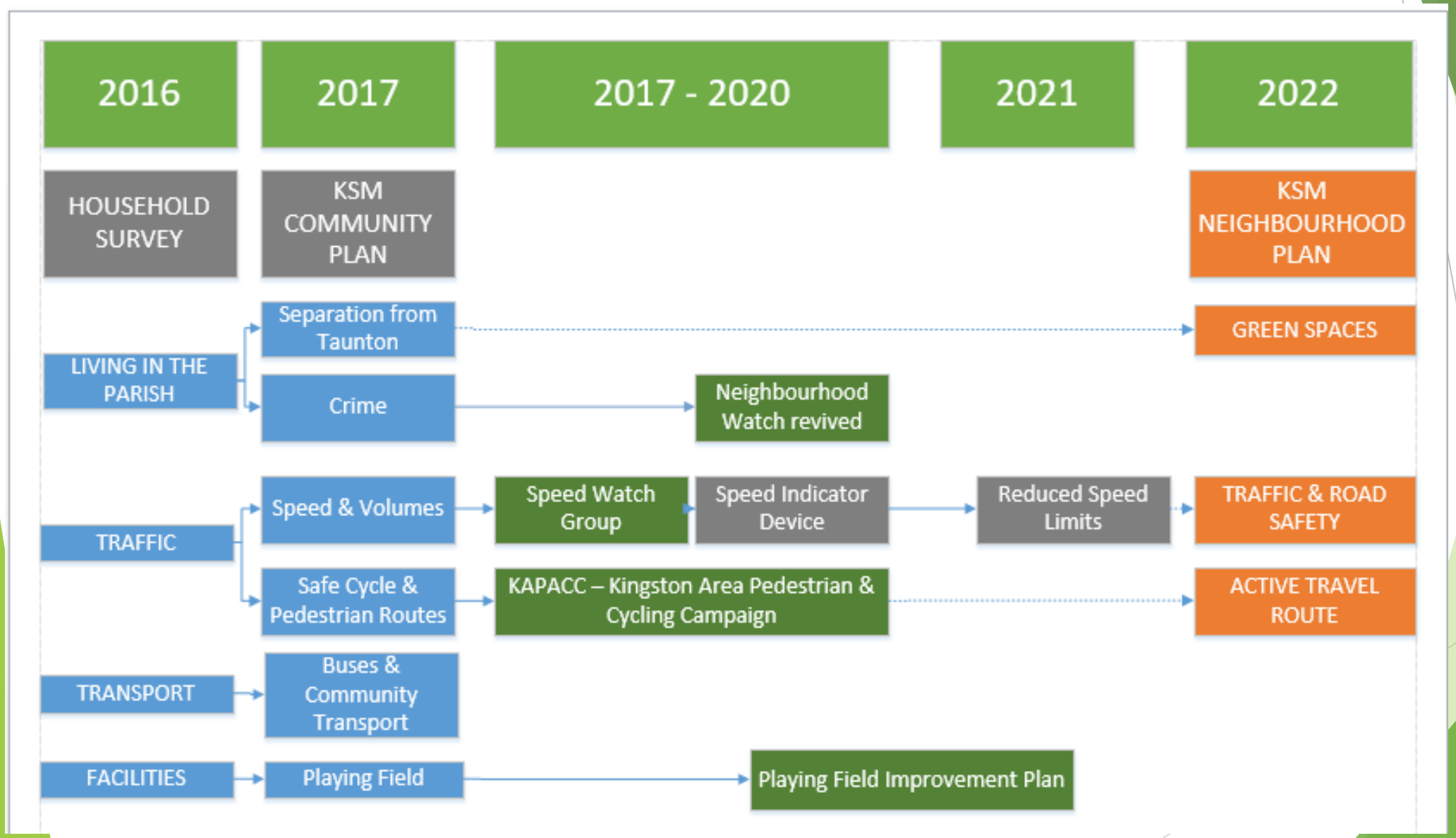


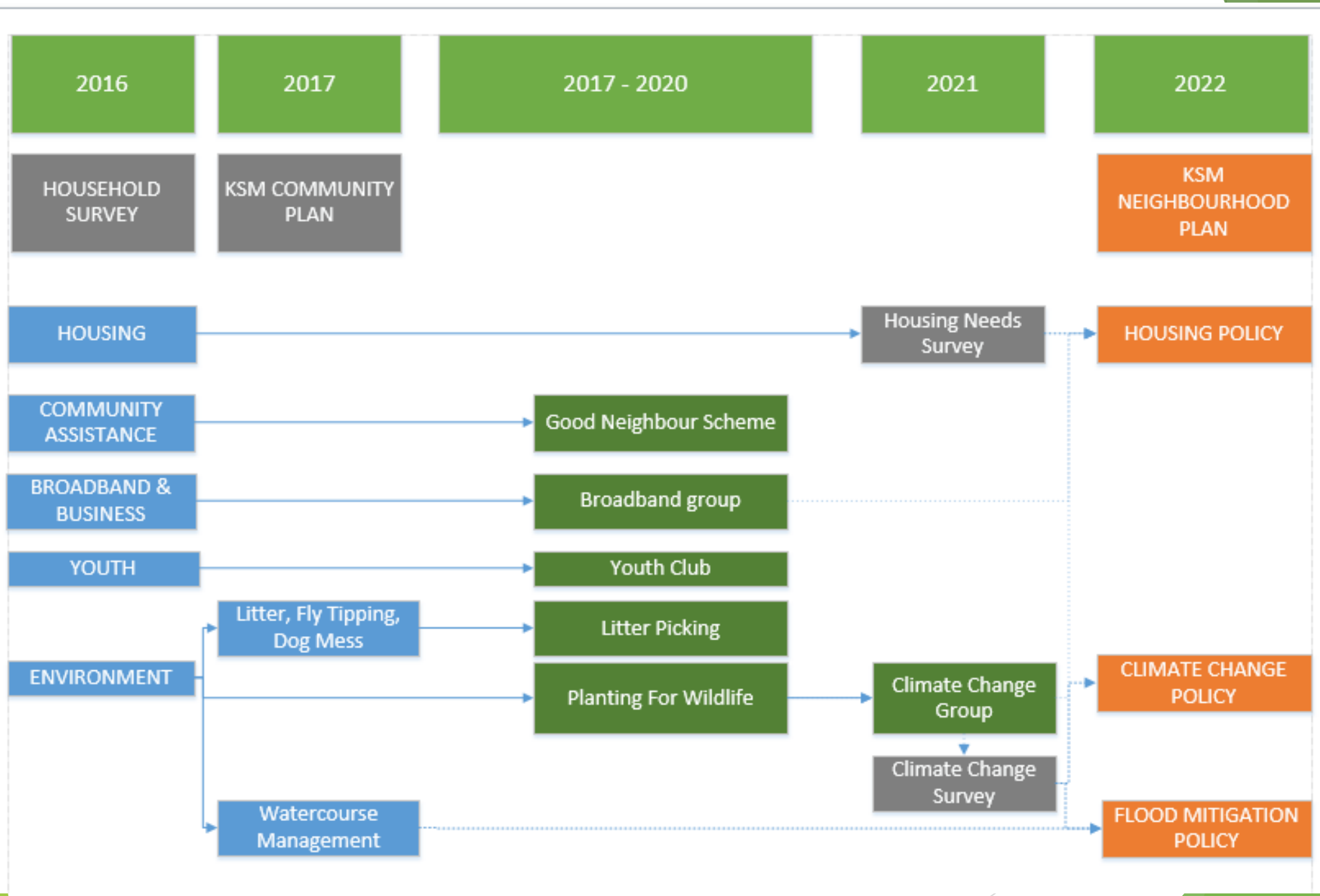


Welcome!!!!!
What this evening is all about…

- A big thank you for all your efforts
- An introduction to Good Neighbours for new GNVs – what GNVs do
- Where is Good Neighbours now?
- KSM's Emergency Plan and how Good Neighbours can contribute to it
- A bit of self-congratulation and a celebration of our Group Community Resilience Award

Good Neighbours - The Start




2016
2017
2017 - 2020
2021
2022
HOUSEHOLD SURVEY
KSM COMMUNITY PLAN
KSM NEIGHBOURHOOD PLAN
HOUSING
Housing Needs Survey
HOUSING POLICY
COMMUNITY ASSISTANCE
Good Neighbour Scheme
BROADBAND & BUSINESS
Broadband group
YOUTH
Youth Club
Litter, Fly Tipping, Dog Mess
Litter Picking
ENVIRONMENT
Planting For Wildlife
Climate Change Group
CLIMATE CHANGE POLICY
Climate Change Survey
Watercourse Management
FLOOD MITIGATION POLICY

Good Neighbours – The Start

- Good Neighbours started as one strand of the **KCP**
- Set up in 2018 with 6 volunteers to support vulnerable members of the community
- During Covid grew to 70 volunteers with KSM parish divided into 30 areas, each with a Lead GNV and support GNV
- Communicating through WhatsApp and email, with all details stored securely. This is our first F2F meeting!
- Enabling the steering group to ensure vulnerable residents had prescriptions collected, shopping where necessary, a listening ear, links with the Village Agent
- Organise Festive Gifts and Warm & Social events
- Funded by Somerset Community Foundation, the PC and Shell

Kingston St Mary
Community Partnership

What do Good Neighbours Volunteers do?

- Most of the time, nothing!
- Deliver the occasional flyer to all households (e.g. Neighbourhood Plan info, Flood info)
- Some Good Neighbour Volunteers (GNVs) are also deliverers of Link-Up in their area
- Deliver a welcome pack to newly arrived residents
- Be aware of any vulnerable residents within your cluster
- Be a trusted point of contact
- Know your cluster and be able to communicate with them
- Deliver a small gift at Christmas to anyone vulnerable or in need of cheer

Where is the GNV Scheme now?

- The new co-ordinator for the GNV scheme is Anne Simpson
- Awarded the Group Community Resilience Award at the Somerset Prepared Day
- Generally activity is quiet
- However recent flood events and the need for an emergency plan has encouraged us to review the GNV scheme
- The support structure for GNVs has been strengthened with new support volunteers
- Contact details have been updated on the email distribution list and WhatsApp group, and are securely managed, and the areas reconfirmed
- http://www.kstm.uk/xyz

Kingston St Mary Emergency Plan



2023

Kingston St Mary Community Action on Climate Change

Understanding the Basics

1. Climate change refers to the long-term changes in the Earth's climate, including rising temperatures, changing precipitation patterns, and more frequent and severe weather events.

2. The primary cause of climate change is human activities, particularly the burning of fossil fuels such as coal, oil, and gas, which releases greenhouse gases into the atmosphere and traps heat.

3. Climate change has a wide range of impacts on natural and human systems, including melting glaciers and ice caps, rising sea levels, more frequent and severe heatwaves and droughts, and increased intensity of storms and flooding.



Transport



What we have done already

- KAPACC already liaising with Somerset Council and TACC on active travel.
- Bikability training takes place for Year-6 children at school.
- Feasibility study on active travel route and negotiations with landowners.
- Family cycle day in June to encourage children cycling.
- Free cycle racks have been fitted at church and playing fields.

What we can do further

- Hold a free bike surgery every year to encourage children to cycle.
- Active travel route will need continued work to maintain a profile given other competing routes.
- To reduce need for travel for picking up milk or bread, consider community shop (lots of work for volunteers). Or pub?
- More could be done to encourage bus travel and car shares. Set up a Facebook group site for shared lifts?

Resilience



What we have done already

- Good Neighbour scheme has been set up which means we are in a good position to support vulnerable residents.
- Emergency Plan in progress with a focus on flooding.
- Residents report blocked drains and silt traps regularly to Parish Council or local councillors.

What we can do further

- Complete Emergency Plan.
- Risk of flood and heatwaves likely to increase, so we need timely communication channels for advice and support.
- Continue the trend of residents sharing excess home grown vegetables from the roadside.
- Set up a help-yourself stall for local produce at school?
- Explore other ways in which we can facilitate and support self-help groups for the vulnerable and lonely.

The journey

- Set up a working group and held series of meetings using the proforma provided by the Civil Contingencies Unit
- Checked with named parties in the plan they were happy to be included in a public document
- Reported regularly to Kingston St Mary Parish Council
- Involved the existing Good Neighbour Scheme steering group
- Updated GNV list and revised boundaries
- Set up tonight's in-person meeting for all GNVs with drinks and nibbles



Kingston St Mary
Community Emergency Plan
2023



Community Emergency Plan 2023

Kingston St Mary Parish Council
Correspondence address:
c/o Ms Katie Gibbins, Clerk
Hayrig, Nailsbourne
TA2 8AG Taunton

Compiled in cooperation with the Kingston Community Partnership

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Last revised: September 2023

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1 Aim and Objectives & Local Hazards and Risk

Producing a parish Emergency Plan is one of the actions set out in the Kingston St Mary Community Climate Change Action Plan, as a means of building community resilience to the impact of the climate emergency. The Somerset Council Civil Contingencies Unit recommends a community Emergency Plan for the same reason.

1.1 Aim and Objectives

The aim of this Climate Emergency Plan is to prepare the community of Kingston St Mary to respond to emergencies in support of local government and public sector agencies. The plan objectives are to ensure the safety of residents and minimise disruption through community co-operation, using local resources, skills and knowledge. For this purpose, we have distinguished a number of types of emergencies and their respective recommended action (table 1.1).

Table 1.1 Types of emergencies and recommended action

emergency event	action
1. Surface water flooding, including flash flooding as KSM designated a Flood Rapid Response Catchment (See table 1.2.1 for specific location risk)	▪ Transport people to safety/shelter ▪ Support with sandbags, clearance of mud and debris. If property is at risk, help to move furniture and possessions to dry storage ▪ Offer emotional support
2. Field or woodland fire (i.e., large areas of miscanthus may pose fire risk)	▪ Transport people to safety/shelter ▪ Use communication channels to advise affected residents to stay in, shut doors and windows ▪ Without risk to self, aid in firefighting and/or protection of property
3. Pandemic	▪ Implement existing Good Neighbour system to support vulnerable residents with prescriptions, shopping, pastoral support, etc.
4. Extended period of power outage	▪ Use GN scheme to identify need and prioritise ▪ Set up locations for communal cooking, warmth, head torches ▪ Provide emergency blankets if needed ▪ Use generator if available at safe space
5. Extreme heat	▪ Use GN scheme to identify vulnerable residents and set up support ▪ Disseminate guidance on keeping cool ▪ Move vulnerable residents in very hot houses to cooler locations
6. Significant and prolonged road closure due to accident or extreme weather	▪ Use GN scheme to identify need and prioritise ▪ Mobilise 2 wheel or 4 wheel drive transport or other options for emergency use, supplies, etc. ▪ Communicate routes and time scale through social media and GN volunteers

1.2 Local Hazards and Risk

The main emergency events and risks for our community have been identified. In the following tables, impacts of each hazard are considered in detail and recommended points of action or mitigation are described.

Table 1.2.1 Flooding – impact and mitigation

location	impact on community	what can be done to be prepared
Park Lane and Nailsbourne	▪ Risk to properties of flooding where water comes down Park Lane and Nailsbourne Road ▪ Mud ingress on road and in houses ▪ Disruption to travel	▪ Clear grid on private lane to Nailsbourne Farm ▪ Ensure properties are equipped ahead with sandbags to keep water going down the road rather than onto driveways. ▪ Regular visual inspections of waterways running through village and clear where necessary
Kingston Road at the bottom of Buncombe Hill from the Swan Inn to Church Lane	▪ Potential for properties to flood ▪ Mud ingress on road and in houses ▪ Blocked route to Quantocks and beyond	▪ Keep drains clear in Lodes Lane ▪ Church Lane and ensure jetting takes place ▪ Flood boards across gates on some properties may help…residents to acquire these before a flood event ▪ Sandbags may help keep water flooding down the road but less effective outside properties
Pickney Lane in Pickney	▪ Floods often during sustained wet weather ▪ Risk that it could become impassable	As above.
Yarford and Fulford	▪ Mud on road, ice hazard in freezing weather	▪ Culvert at Stream Corner needs regular maintenance

Table 1.2.2 Wild fires, building fires and other fires – impact and mitigation

type	impact on community	what can be done to be prepared
Wild fire of miscanthus fields may pose a risk, also woodland, e.g., The Spinney Moorland fires on the Quantocks could also pose a risk Stored hay bale fires in barns	▪ Risk of smoke inhalation ▪ Risk to property and crops/ livestock	▪ Be alert to weather conditions (heat, drought and high winds) and advise residents to be fire aware ▪ Quick response to local support and fire brigade is crucial
Building fire (properties, pub, barns, etc.)	▪ Risk to life and building damage	▪ As above
	▪ Possible release of asbestos particles to roads, properties and gardens, veg plots/orchards, water courses and nature	
Fuel truck fire	▪ Risk to life and building damage	

Table 1.2.3 Pandemic – impact and mitigation

type	impact on community	what can be done to be prepared
Repeat of the Covid pandemic or similar, e.g., Avian influenza	▪ Risk to health and need for isolation and support systems for food, prescriptions, etc.	▪ Instigate the Good Neighbour scheme again with a very localised support system using WhatsApp for communication

Table 1.2.4 Extended power outage / communications break down – impact and mitigation

type	impact on community	what can be done to be prepared
Extended power outage Internet and/or landline/ mobile communications breakdown	▪ Potential for risk to health and wellbeing due to failure of home heating systems, cooking, etc. ▪ Disruption to normal pattern of employment, education and services ▪ Potential for confusion and distress if residents are not informed	▪ Identify sites for cooking and heating without power ▪ Identify alternative power sources (battery, generator)

Table 1.2.5 Extreme weather – impact and mitigation

type	impact on community	what can be done to be prepared
Extreme weather (snow, ice, storm, heat, rain)	▪ Health risk as a result of extreme temperatures, especially to the vulnerable (heat stroke, hypothermia) ▪ Storm damage to property and persons (fallen trees, roofs, etc); ▪ Interruption of services like power supply, telephone lines, water supply and sewers, and transport, including closed roads ▪ Flooding	▪ Provision of warm/cool spaces for the vulnerable ▪ Advanced warning to residents through social media and GN scheme ▪ Links with Somerset Council and civil contingencies are important ▪ Identify local people with 2 wheel or 4 wheel drive transport or other options for emergency use, supplies, etc. ▪ Communicate routes and time scale through social media and GN volunteers

2 Communication Channels

2.1 Lines of Communication

In the event of an incident, residents are advised to contact their local GNV or deputy who in turn will inform the Core CEP Group. This will set in motion a cascade of information using WhatsApp groups, Facebook Kingston Local, phone and/or door-by-door contact.
The Core CEP Group has access to contact details of all GN Volunteers.

2.2 Contact Details Local Support and Media Sources

Table 2.1 Community Emergency Group		
contact	**telephone**	**email**
Dixie Darch (Chair)	01823 451845 / 078 9406 8443	dixie.darch@somerset.gov.uk
Kate Gibbins	01823 451505 / 07500889426	clerk@ksmpc.org.uk
Marion Nieuwenhuizen	XXXXXXXXXXX	XXXXXXX
Anne Simpson	01823 451414 / 079 5099 1099	anne.simpson@ksmpc.org.uk
David Stripp	01823 451455 / 075 5755 0485	david.stripp@ksmpc.org.uk
Paolo van der Steenhoven	XXXXXXXXXXXX	wm@kstm.uk
Rod Williams	XXXXXXXXXXXX	XXXXXXXXXX

Table 2.2 Good Neighbourhood Volunteers		
contact	**telephone**	**email**
Anne Simpson	01823 451414 / 079 5099 1099	anne.simpson@ksmpc.org.uk
Purpose Good Neighbours Volunteer (GNV) scheme. This is a scheme by which the parish is divided into 11 areas (village and hamlets) and approximately 40 clusters of houses with a Lead GNV and a support GNV attached to each cluster. GNVs could access properties on foot if necessary. They are aware of vulnerable residents, properties at risk of flood and residents within their cluster who are able bodied and have access to four wheel drive vehicles, tractors, etc.		

Table 2.3 Social Media Administrators		
admins/editors	**telephone**	**email**
Facebook KSM Local Sharon Farnham Jacqui Marsh	www.facebook.com/groups/kingstonlocal	 XXXXXXXXXX
Facebook Nailsbourne Central Paolo van der Steenhoven Dixie Darch	www.facebook.com/nailsbournecentral XXXXXXXXXX 01823 451845 / 078 9406 8443	 wm@kstm.uk dixie.darch@somerset.gov.uk
www.kstm.uk Paolo van der Steenhoven	www.kstm.uk XXXXXXXXXX	 wm@kstm.uk

Table 2.4 KSM Parish Council		
councillors	**telephone**	**email**
Paul Townsend (Chair)	01823 451986 / 077 3864 8853	paul.townsend@ksmpc.org.uk
Kate Gibbins (Clerk)	01823 451505 / 07500889426	clerk@ksmpc.org.uk
David Stripp	01823 451455 / 075 5755 0485	david.stripp@ksmpc.org.uk
Anne Simpson	01823 451414 / 079 5099 1099	anne.simpson@ksmpc.org.uk
Pete Chicken	079 2565 1166	pete.chicken@ksmpc.org.uk
Philip Boyce	077 3051 1171	phil.boyce@ksmpc.org.uk
Sarah Hancock	01823 451838 / 075 8218 7585	sarah.hancock@ksmpc.org.uk

Table 2.5 Somerset Council (local councillors)		
councillors	**telephone**	**email**
Dixie Darch	01823 451845 / 078 9406 8443	dixie.darch@somerset.gov.uk
Derek Perry	079 7427 9325	derek.perry@somerset.gov.uk

2.3 Other Useful Contacts and Parish Councils

Table 2.6 Other useful contacts		
contact	**telephone**	**website**
fire / police / ambulance	999	
police (non-life threatening incident) Marshall Bernhardt (PCSO)	111	
Environment Agency 24-hour incident hotline	0800 807060	www.gov.uk
Flood line 24-hours	0345 9881188	www.gov.uk/flood
Flood Map		check-for-flooding.service.gov.uk
National Flood Forum	01299 403055	www.nationalfloodforum.org.uk
water/sewerage Wessex Water	0345 600 4600	www.wessexwater.co.uk
gas leak / carbon monoxide (CO)	0800 111 999	cadentgas.com
National Grid	power cut: 105 emergency: 0800 40 40 90	www.nationalgrid.com
BT/Openreach	0800 023 2023	www.openreach.com/help-and-support/damage-health-and-safety
Airband	0190 5676 121	www.airband.co.uk
Somerset Council	0300 123 2224	www.somerset.gov.uk
KSM Church community Rev Jim Cox Benefice Office	 079 6781 7337 01823 451257	office@southquantockbenefice.org.uk
The Community Resilience in Somerset Partnership		www.somersetprepared.org.uk

Table 2.7 Neighbouring parish councils		
contact	**telephone**	**email**
West Monkton PC Chair Stuart Haskins	078 2441 0997	stuarthaskins@westmonkton.net
West Monkton PC Clerk Amy Shepherd	075 8857 1775	clerk@westmonkton.net
Cheddon Fitzpaine PC Chair Jason Woollacott	079 4027 7413	jason.woollacott@cfpc.co.uk
Cheddon Fitzpaine PC Clerk Sammie Millard-Jones	074 6540 5533	clerk@cfpc.co.uk
Broomfield PC Chair Steve Hughes	XXXXXXXXXXX	
Broomfield PC Clerk Clare Winter		clerk@broomfieldparish.com

3 Assembly Points and Shelter

<introduction>

3.1 Emergency Assembly Points

Table 3.1 Emergency Assembly Points - Kingston St Mary village		
A. St Mary's Church car park	**map reference/what3words**	**telephone key holder**
Church Lane, Kingston St Mary TA2 8HR (Church also available)	lush.heavy.bronze	No key required
Purpose and details ▪ Primary location as an emergency assembly point for Kingston St Mary village.		
B. Kingston Primary School	**map reference**	**telephone key holder**
Greenway, Kingston St Mary TA2 8JH	51.06037490373034, -3.1179754551009635 jaws.taxi.extra	School: 01823 451353 Kim Greenslade (Head) XXXXXXXXXX Sharon Wyatt (caretaker) XXXXXXXXXX
Purpose and details ▪ Backup location as an emergency assembly point.		

3.2 Shelter Facilities

Table 3.2 Shelter facilities in Kingston St Mary village		
A. The Swan Inn Public House	**map reference**	**telephone key holder**
Kingston Road, Kingston St Mary TA2 8HW	51.061217381039015, -3.11452234409219 mash.scout.cape	01823 451383 publican
Purpose and details ▪ Comfortable indoor gathering place. ▪ Well known and centrally located, the Swan Inn has a wood burner which allows warmth and potential for cooking without relying on power from the grid.		
B. Kingston Village Hall	**map reference**	**telephone key holder**
Church Lane, Kingston St Mary TA2 8HR	51.06065771174672, -3.111303693276317 frosted.noisy.about	Marcus Anderson (chair) 075 9784 3704 Lois Miles (booking secretary) 01823 451 676
Purpose and details ▪ Central location for potential HQ, though relies on electricity for light and heating. ▪ Large space where people can gather and get information. ▪ Urgent supplies could be distributed from here.		
C. Kingston Primary School	**map reference**	**telephone key holder**
Greenway, Kingston St Mary TA2 8JH	51.06037490373034, -3.1179754551009635 jaws.taxi.extra	School: 01823 451353 Kim Greenslade (Head) mob XXXXXXXX Sharon Wyatt (caretaker) XXXXXXXX
Purpose and details ▪ Useful communication channel with local families and safe space for children. ▪ Backup location as an emergency assembly point.		
D. Kingston Playing Field	**map reference**	**telephone key holder**
Leachs Field, Kingston St Mary TA2 8HZ	51.059238510910966, -3.11546215056934 ants.punk.party	Paul Townsend
Purpose and details ▪ Large open outdoor assembly area with a pavilion. ▪ Close to Sawyers Leigh and Leachs Field. The latter houses vulnerable residents.		

3.3 Water and Food Distribution Points

Table 3.3 Water and Food Distribution Points - Kingston St Mary village		
A. Kingston Village Hall	**map reference**	**telephone key holder**
Church Lane, Kingston St Mary TA2 8HR	51.06065771174672, -3.111303693276317 frosted.noisy.about	Marcus Anderson (chair) 075 9784 3704
Purpose and details ▪ Urgent supplies could be distributed from here.		
B. The Swan Inn Public House	**map reference**	**telephone key holder**
Kingston Road, Kingston St Mary TA2 8HW	51.061217381039015, -3.11452234409219 mash.scout.cape	01823 451383 publican
Purpose and details ▪ Urgent supplies could be distributed from here.		

4 Resources and Skills

Utilising local resources and skills is vital to building community resilience and being prepared for when emergencies occur.

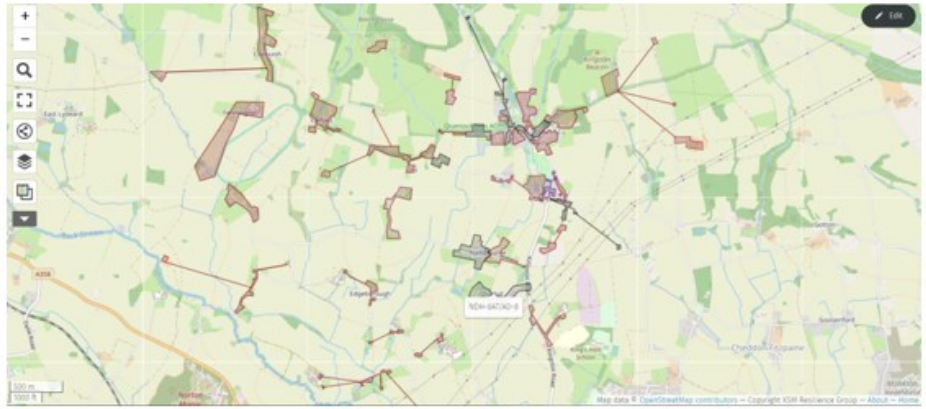
Table 4.1 Resources in the community		
resource	**action / details**	**contact**
4 wheel drive vehicles, tractors, chain saws, etc.	▪ GNVs are aware of residents with access to useful machinery ▪ Farms are listed on the CEP Area site	
sleeping bags, head torches, first aid kit	▪ GNVs encouraged to hold these items	
able bodied volunteers	▪ GNVs are aware of able bodied volunteers within their cluster	
sandbags	▪ Residents who are aware of risk of flooding are encouraged to maintain their own supply of sandbags	
defibrillator	▪ attached to Village Hall	

Table 4.2 Available skills in community		
skills	**who**	**contact**
first aid	▪ All GNV Leads will be encouraged to undertake First Aid training	n/a
	▪ There are a number of medically trained residents within the community. However, the onus would be on them to volunteer their skills, mindful of the	
pastoral support	▪ Rev Jim Cox / Church community	Rev Jim Cox 079 6781 7337 Benefice Office, The Vicarage TA2 8HW 01823 451257

5 Supporting Map of CEP Areas

The basis for the creation of CEP areas are data from the Ordnance Survey. These data concern Unique Property Reference Numbers (UPRN). A UPRN is the unique identifier for every addressable location in the UK. We have aggregated all approximately 400 addresses (April 2023) - mostly within the boundaries of the KSM parish - to more than 40 areas, spatially distributed over one village and ten hamlets. Subsequently, every single CEP area has been associated with one GN volunteer and a backup volunteer, and the areas have been mapped.

The two graphics are examples of the interactive online map on www.kstm.uk. The first image gives an overall impression of the CEP areas, the second represents a smaller area with more details. The online map contains CEP areas, public venues/schools, businesses and farms in the parish of Kingston St Mary. The CEP Group also hold paper copies of the map and other details of the areas in the event of digital sources cannot be accessed.





How can Good Neighbours Contribute to the Emergency Plan

- Leaflet drop to all residents with Flood info following Rapid Response Catchment designation

- Know your cluster and be able to communicate with them including able bodied persons who can help in the event of an emergency

- Be a conduit for communication in the event of an emergency, i.e. inform members of the Core Team about emergencies on your patch, and receive and disseminate information from others (probably through the GNV WhatsApp group)

A BIG THANK YOU FOR YOUR PAST AND FUTURE EFFORTS

- This is a great example of how our community comes together in support of a cause….
- It shows how members of the Community, the Parish Council, Somerset Council, and the Community Partnership can work together to support our community
- An example that won us the Group Community Resilience Award at the Somerset Prepared Day

And now time to congratulate ourselves

and celebrate with a drink!!!

